

Barnet Homes Update 2018/19

In support of the objectives of the
Barnet Safer Communities Partnership

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Introduction

- **Barnet Homes** works to support the key objectives of the of the BSCPb's Community Safety Strategy
- All **7** themes of the strategy will covered in the presentation
- Focus will be on the key projects that do this. Featuring for each:
 - Actions
 - Outcomes
 - Challenges

1: Responding to Crime & ASB

ASB Management

- First point of contact = Robust points-based Triage Assessment
- High-risk cases allocated to one of 3 ASB officers
- Case management process ensures regular contact
- Key partnerships with Police, Social Services, Mental Health and Community Safety MARAC (CSMARAC) cornerstone of good casework
- We have an extremely Low levels of Anti Social Behaviour – average of **2.2 incidents** reported per 1000 households
- Satisfaction Case Outcome = **71% (2013-2019)**

Key Challenge: - Maintaining customer satisfaction

1: Responding to Crime & ASB

Rough Sleeping

- Funding: - **1 Rough Sleeper Coordinator & 3 support workers** as well as **9 TA units** and £50,000 for personal budgets to pay for PRS incentives
- **9** Rough Sleepers (RS) have been provided short term accommodation, **6** RS have been supported into long term accommodation.
- SWEP was activated in the borough for four periods over this winter. **39** individual rough sleepers have been provided with emergency accommodation
- “In for Good Principle” - provide a personalised plan for engaged RS to move them off the street and into accommodation

Key Challenge: - Funding and Engagement

2: Engaged & informed about Community Safety

Resident Engagement Days - Case Study - Urban Gamez

- This is the 10th year of the Games BH largest resident engagement event
- **+150** young people and children actively participate promoting health and welfare along with personal safety
- Features **12** stands including community groups such as “Art against knives” as well as employment agencies & contractors sponsoring community apprenticeships

Case Study - Dog Registration Schemes

- Multiple events across our estates where dog owners are invited for free micro-chipping
- Owners of nuisance dogs on the estate can be identified through the tagging system

Key Challenge: - Funding

Urban Gamez



**barnet
homes**
working together

3: Preventing violence against women & girls

Domestic Violence and Abuse One Stop Shop

- The *One Stop Shop* held weekly at Barnet House
- Provide advice & assistance to access range of specialist options including the *Sanctuary Scheme* and *Refuge* placements
- **448** total approaches in 2018/19.

Sanctuary Scheme

- Co-ordinate with police as part of the to ensure victims of domestic violence are safe in their homes *Sanctuary Partnership*
- £40,000 budget for installing security measures.
- Between April 2018 and February 2019, there were **69 referrals** to the *Sanctuary Scheme*.
- **55** people assisted with safety measures at their properties

Key Challenge: - Funding

3: Preventing violence against women & girls

Minerva House

- Minerva house has six bed spaces and is a refuge available for women fleeing domestic violence where they receive support.
- Between April 2018 and February 2019, **20 women** and **18 children** were moved into Minerva House and received support

Pan-London / VAWG

- This is a London wide agreement - secure tenants can move to other boroughs where they are not at risk of DV or violence (including gang related violence)
- A number of domestic violence reciprocal applications have been received since April 2018

Key Challenge: - Engagement

4: Providing a co-ordinated response against violence & exploitation

... Children & Young Adults

0-19 Localities

- Two Navigator Officers work from localities hubs across the borough, 1 day a week each, carrying out early intervention work.
- A Housing Needs Manager attends panel meetings for multi-agency approach to resolving complex cases
- Early intervention strategy to prevent homelessness and an escalation into statutory services

The Barnet Vulnerable Adolescent at Risk Panel (VARP)

- Engagement with the VARP to reduce the risk of Child Sexual Exploitation (CSE), Harmful Sexual Behaviour (HSB) and Child Criminal Exploitation.

4: Providing a co-ordinated response against violence & exploitation

... Vulnerable Adults

Move on protocol

- A joint agreement between Housing and the Barnet Metal Health Team.
- Jointly-funded Vulnerable Adults Assessment Officer has assessed 41 vulnerable individuals for the scheme in line with homelessness legislation

Domestic Abuse Multi Agency Risk Assessment Conference (DA-MARAC)

- Housing Options attend Domestic Abuse MARAC and prepare cases to be discussed to assess risks and decide on action plans to safeguard victims and their families.
- In 2018/19, there were 8 referrals to DA MARAC from Barnet Homes

Key Challenges: - Engagement and Availability of accommodation

5: Reducing levels of offending & re-offending

Multi-Agency Public Protection Arrangements (MAPPA)

- Senior Housing Needs Manager attends panel and is point of contact for MAPPA cases – including to help secure accommodation
- High risk offenders have wrap around support put in place for high risk offenders to prevent reoffending.

Welfare Benefit Taskforce for Probation Service

- We attend a monthly surgery at the Probation service
- **23 clients** referred to Future Path for employment opportunities
- The Welfare Benefits BOOST team also work with ex-offenders primarily to find them employment.
- As part of sign up to BOOST we ask if the client is an ex-offender and since 2015, **82 users** have declared this and **7** have gone into work

Key Challenge: - Maximising Outcomes

6: Reducing high-volume crime types

IOM

- Housing Needs Manager attends weekly and monthly meetings to discuss individuals who commit the most crime in Barnet.
- Multi-agency action plans put in place and housing offered using discretion to facilitate reducing offending behaviour.
- Case-focused approach to Integrated Offender Management (Enables other services to provide support within people's homes)
- Managing high risk offenders and exercising discretion to provide accommodation, to prevent reoffending

Reducing Offending Delivery Group

- Monthly meetings attended by Housing Options Service Manager
- This leads to better managed pathways including Temporary Accommodation placements

Key Challenges: - Funding, Communication & availability of properties

7: Supporting the boroughs diverse communities

Workshop to Raise Awareness of Prevent (WRAP)

- We worked with the Home Office and LBB Prevent Officers in relation to extremism and hate crime and rolling out full training to all frontline staff.
- LBB prevent officers and 3 trained Barnet Group commenced the training in February 2019
- **+75 staff** members have received training

Communities Together Network

- Promoting joint working between the voluntary, faith and community sector and the statutory and business sector.
- This includes development of 3rd sector survey and support for the mobilisation of 3rd sector contracts commissioned by LBB
- It links into the overall TBG Community Engagement Strategy & Barnet Council's Community Participation Strategy

Key challenges: - Engagement & Training

Risks & Challenges

- FUNDING
- ENGAGEMENT
- AVAILABILITY OF PROPERTIES
- TRAINING
- COMMUNICATION
- MAXIMISING OUTCOMES

Any Questions?

